

### **Field Service Engineer**

James Jones & Sons Ltd is one of the UK's largest and most progressive timber companies with core activities in sawmilling, I-Joist and pallet manufacture. We operate five sawmills throughout Scotland; an engineered wood manufacturing plant in the north of Scotland and have pallet and packaging operations at fifteen sites across the UK. We produce high quality, British grown sawn timber for the construction, pallet, packaging, fencing and agricultural sectors and pallets and packaging for blue chip domestic and exporting businesses. In addition, we are the market leaders in the supply of JJI-Joists to many of the UK's top house builders.

We are looking for a Field Service Engineer to join our team.

#### Role:

The successful candidate will be responsible for the upkeep of our material handling equipment, trailers & other plant vehicles, ensuring minimal downtime to allow the sites to operate efficiently. You will undertake the servicing and breakdowns of our fleet, working across all fifteen sites. The role will initially cover four sites, but will grow as the role progresses. Due to the geographical position of the sites, overnight stays will sometimes be required.

## Responsibilities:

- To service, maintain and repair counter balance forklift trucks, trailers and other material handling equipment.
- To maintain spare stock, company tools and other company property, keeping them in good clean order.
- To correctly complete job reports and other relevant paperwork in a timely manner.
- To order parts and consumables and keep track of all orders.
- To always follow all safety procedures and site rules.
- To always promote a good company image.

This list is not exhaustive. All employees are expected to undertake all reasonable requests necessary for the successful completion of their duties.

# Knowledge, skills and experience. You should be able to demonstrate the following: Essential

- Full clean driver's licence.
- Competent with all types of internal combustion engines.
- Background in field servicing, ideally Forklift trucks, although other related industries will be considered.
- Good electrical knowledge.
- Experience in mig, tig and stick welding.
- Good practical understanding of H & S.
- In date counterbalance licence.

### **Desirable**

• Computer literate (experience of Microsoft Excel, Word, and Outlook).

### Our commitment to you:

A competitive package will be offered to the successful candidate, with a range of benefits which include:

- Overtime
- Company phone
- Company van with fuel card
- Death in service benefit 2 times your annual salary
- Company pension scheme after 3 months service
- Laptop

<u>Application and recruitment process - Send your CV and covering letter to Anthony Howe, General Manager, James</u> Jones & Sons (Pallets and Packaging) Ltd, Smithy Lane, Lamesley, Gateshead, Tyne & Wear, NE11 0EX by 9<sup>th</sup> October 2020 or by email to <a href="mailto:anthony.howe@jamesjones.co.ukanthony.howe@jamesjones.co.uk">anthony.howe@jamesjones.co.uk</a>. If your application is shortlisted, you will be invited to attend an interview.

